## Instructions for the CIP Portal

## First Time Registration

If this is your first time accessing the CIP Portal, you will need to create an account. This is only necessary once to register your email address with the portal and assign a password.

From the Log In screen, Click the link to "Create an account."

## Log In


$\square$ Remember Me

forgot my password

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From the New user screen, enter a username of your choosing. Enter the email address to which the email with the link was sent. Type in a password and confirm the password followed by pressing register.


You will receive a confirmation email. Follow the link to confirm your account and complete the registration process.

Confirm your account - CIP Portal
CP CIP Portal [portal@cipiemail.net](mailto:portal@cipiemail.net)
To $\longrightarrow$
[EXTERNAL EMAIL] DO NOT CLCK links or attachments unless you recognize the sender and know the content is safe.

Hello,
Please click on the link below to activate your CIP Portal account:
https://portal.cipi.net/Account/ConfirmEmail?email=ccarver@sao5.org\&confirmationCode=CfDJ8NWgKvuTL11Fg7GIPRzntNWdC\%2FGp\%2Bs8cbDOKO\%
2FOv7uP8tr2Xp3R8LU6XDFQFRiuZtkc1JItKvCDfUJszaunHtf9HZXHNBQhz7MxYAKIyA\%2FSOOuiXvwMc59QWT46\%2Bd\%2F5eJHXE3FPMbdBLYM5Kr7DzmZOkKx5gAfluoR0g1cX4hnhPomxZE\% 2BMbNR17JwSYmIMxXsg.UU\%2Rzsnb5TJND56iG9cA\%3Dendtoken

For security reasons this link will expire in 3 day(s).

## Using the CIP Portal

Once you have your username and password, login to the portal.

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Once you have signed in, you will see the CIP Portal Main Screen and you will be on the Files List. From this screen, you can select files for download.


Select the files that you wish to download and click download files.


The files will be compiled into a zip file and the download will begin. Where the files are placed on your computer is dependent on the settings in your web browser.

The system notates the files that have been previously downloaded by putting a yes in the Downloaded Field.


You can use the Files Filter Menu to filter the list to items that have not been downloaded.


At the top of the screen, is a search box to allow you to search by case number. Case number should be entered without dashes. The search box and the filter work together to allow you to find the files that have not been downloaded for a specific case number.

Files are available on the Portal for $\mathbf{3 0}$ days. After $\mathbf{3 0}$ days, the files are automatically deleted from the portal. If you need to get a file after it has been removed from the portal, you will have to request it from the State Attorney's Office.

